



Case Study

BWT and Allpress Espresso

Filtration solutions for coffee operations

PROJECT INFORMATION

Customer: Allpress Espresso

Project Summary:

Tailored filtration solution for a New Zealand-founded coffee roastery based in East London

Products and Services:

Description:

BWT water+more water filtration treatment cartridges

Title of Case Study: BWT and Allpress Espresso

Acknowledgements:

Thank you to Allpress Espresso for providing feedback on BWT's service and products.

The situation

Water hardness and mineral content vary between regions, which can impact both the taste of coffee and the longevity of coffee equipment. Maintaining consistent water quality posed a challenge. Specific issues such as black coating inside steam boilers were also a concern and would require expert analysis and tailored solutions.

The solution

BWT, through the support of James Shirley and William Hinton, provided tailored advice and practical solutions for each unique site. From water testing to recommending the right filtration systems based on location, BWT helped Allpress ensure optimal water quality wherever their coffee was brewed. Their expert support also included addressing equipment concerns and offering environmentally friendly cartridge recycling; helping reduce waste sent to landfill.

Thanks to BWT, Allpress Espresso has been able to maintain high coffee standards across its entire wholesale network. The tailored filtration solutions protect coffee equipment, improve beverage consistency and support Allpress's wider sustainability goals. They have also significantly improved the reliability and longevity of espresso machines across the network. The partnership has proven to be both reliable and forward-thinking.

With the installation of the new BWT systems at their sites, Allpress Espresso has fulfilled their business needs. BWT continues to maintain regular communication to ensure the customer is happy and any issues, if any, are resolved promptly.

Testimonial

"James and Will have been super helpful - whether it's solving boiler issues or guiding us on filtration needs by location. The cartridge recycling scheme is also a fantastic way to cut down on waste." Beatrix Veber, Allpress Espresso UK Ltd.