Introduction

Thank you for purchasing a BWT replacement filter cartridge. For your safety, the following instructions should be adhered to when installing, replacing or undertaking any maintenance to the unit. If you are unsure or have any questions regarding installation, please contact BWT’s technical helpline on 01376 334 200.

Considerations

Note:

Use on cold water applications only (maximum water temperature is 25°C).

Do not install close to hot water pipework.

Do not use where water could be microbiologically unsafe without adequate disinfection.
Installation

Note: Do not use a wrench or stillsons on the body of the product as this will damage the casing.

Cartridge Replacement Instructions

1. Shut off the water supply by turning the handle of the saddle valve clockwise.
2. Open the tap fed by the filter to relieve any pressure left in the system.
3. Place a bowl under the filter housing and unscrew the filter sump clockwise (viewed from above). If necessary, use the bowl spanner originally supplied with your filter housing (replacements are available; please call our sales team on 01376 334 200).
4. Keep the filter bowl upright to prevent spills, pour away any retained water, remove the old filter, clean out the filter bowl and check that the O-ring is still in the correct position on the filter bowl.
5. Smear a small amount of silicon lubricant or Vaseline around the ’O’ ring.
6. Remove the wrapping from the new cartridge, ensuring the gaskets are seated correctly in end caps before installation.
7. Place your new filter into the filter bowl. Alternatively, if your new filter is designed with loose fitting end caps, hold the filter vertically and place the filter bowl over one end, insert fully and hold in position. Turn the filter bowl and filter upright together.
8. Hand tighten the sump back onto the housing head anti-clockwise (viewed from above). A bowl spanner may be used if the filter housing is difficult to grip, avoid excess force.
9. Turn on the water by turning the handle on the saddle valve anti-clockwise.
10. Allow the filter water tap to run for a few minutes (until water runs clear) to rinse and charge the filter.
11. Close filter tap and check thoroughly for any leaks.
12. Return registration card for free cartridge reminder service.

Servicing & Maintenance

Cleaning - The filter bowl can be cleaned using warm soapy water and then rinsed thoroughly with clean water.
Leaks - check joints regularly for leaks. If a leak is found, contact your plumber, remake any joints or replace faulty items.

Cartridge Reminder Service

Cartridges should be replaced every three to six months (unless otherwise stated), depending on the quality of the incoming water and the amount of water used. For a free, timely and convenient reminder of when your cartridge is due to be replaced, call BWT on 01376 334 200 to be set up on the Cartridge Reminder Service.

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