

## Right of withdrawal

You, as a consumer have the right to withdraw from the contract within fourteen days without needing to state any reason for your decision. The withdrawal period begins on the day on which you, as a consumer or a third party (but not the carrier) appointed by the consumer obtains possession of the goods; in the case of a service contract, the period begins on the day on which the contract is concluded. In order to exercise the right of withdrawal, you must notify BWT by means of an unambiguous declaration (e.g. a letter or e-mail sent by post) of the decision to withdraw from this contract. For this purpose, you may use the model withdrawal form provided on the BWT website, although this is not mandatory.

In order to meet with the withdrawal deadline, it is sufficient to send off the notification of withdrawal before the expiration of the withdrawal deadline.

The right of withdrawal does not apply to:

- Goods that are sealed at delivery and unsuitable for return for reasons of health protection or hygiene, provided that their seal has been removed after delivery.
- Goods which have been mixed inseparably, due to their nature, with other goods after delivery.
- Goods that are manufactured according to customer specifications or are clearly tailored to personal needs.

The declaration of withdrawal shall be sent to the following address:

BWT Sports & Digital Services GmbH  
Walter-Simmer-Str. 4  
5310 Mondsee  
Austria  
E-mail: shop@bwt.com  
Phone from Austria: 0800 800 555  
Phone from Germany: 0800 1122 322  
Company register number: FN 534002 y  
Commercial register court: Regional Court of Wels

Consequences of withdrawal:

If you, as a consumer withdraw from this contract, BWT must repay all payments it has received from the consumer, including the delivery costs (with the exception of additional costs incurred as a result of the consumer's choice of a type of delivery other than the cheapest standard delivery offered by BWT), without delay and at the latest within fourteen days from the day on which BWT received the notification of withdrawal from this contract. BWT will use the same means of payment for this repayment as that used by you as a consumer for the original transaction, unless expressly agreed otherwise with BWT; you as a consumer will not be charged any fees for this repayment. BWT may refuse repayment until BWT has received back the goods or until you have provided proof that you have sent back the goods, whichever is the earlier.

You are obliged to send back or hand over the goods to BWT without delay and in any case no later than fourteen days from the day on which you have notified BWT of the withdrawal from this contract. The deadline is met if you send the goods off before the fourteen-day deadline expires. BWT shall bear the costs of sending back the goods.

You, as a consumer must cover any depreciation of the goods only if such depreciation is due to handling that was unnecessary for testing the quality, characteristics and functioning of the goods.

## MODEL WITHDRAWAL FORM

(If you want to withdraw from this contract, please fill out this form and send it back)

To: BWT Sports & Digital Services GmbH, Walter-Simmer-Str. 4, A - 5310 Mondsee, [shop@bwt.com](mailto:shop@bwt.com)

I/we (\*) hereby withdraw the contract concluded by me/us (\*) for the purchase of the the following goods (\*)/the provision of the following service (\*)

Ordered on (\*)/received on (\*)

Name of the consumer(s)

Address of the consumer(s)

Signature of consumer(s) (only in case of paper communication)

Date

(\*) Delete where not applicable.